



AIMS

(COVID-19)

IMPORTANT MESSAGE FROM AIMS FINANCIAL GROUP TO ALL OF OUR BUSINESS PARTNERS AND VALUED CLIENTS

As you are all aware, the coronavirus (COVID-19) has become a world-wide threat and a health emergency, with the World Health Organisation declaring it a pandemic on 11 March 2020.

Following this announcement, many countries have closed their borders to contain the spread of COVID-19.

In Australia, many major events have been cancelled and with the growing level of fear and uncertainty within our country, we thought it was important to let all our Business Partners and Valued Clients know and assure them that it is business as usual at AIMS.

It is equally important to let you know that although we have not been directly impacted by the virus, we have been continuously monitoring the situation and given the current state of affairs, we have enacted our Business Continuity Plan.

Our staff have been split into two teams and a large number are now working remotely until such time as we feel it is safe for them to return to the office.

We don't envisage this having a material impact on our ability to operate our business and service our clients, but we do acknowledge that there may be external events outside our control that could affect our operations and therefore our ability to provide the efficient level of service that our valued clients are accustomed to.

We are reviewing our position daily and making every endeavor to mitigate the impact of these events to the extent possible. We will continue to monitor and manage the situation and communicate regularly with our valued Clients that may have been impacted by these unprecedented events.

Should you have any queries or concerns regarding any aspect of your account we encourage you to contact our office on 02 9217 2727.

The phones of our staff who are working remotely are automatically redirected to them.

Once again, we would like to emphasise that we're still open for business and we are hopeful that a solution to this global emergency can be achieved soon.

Please keep safe.